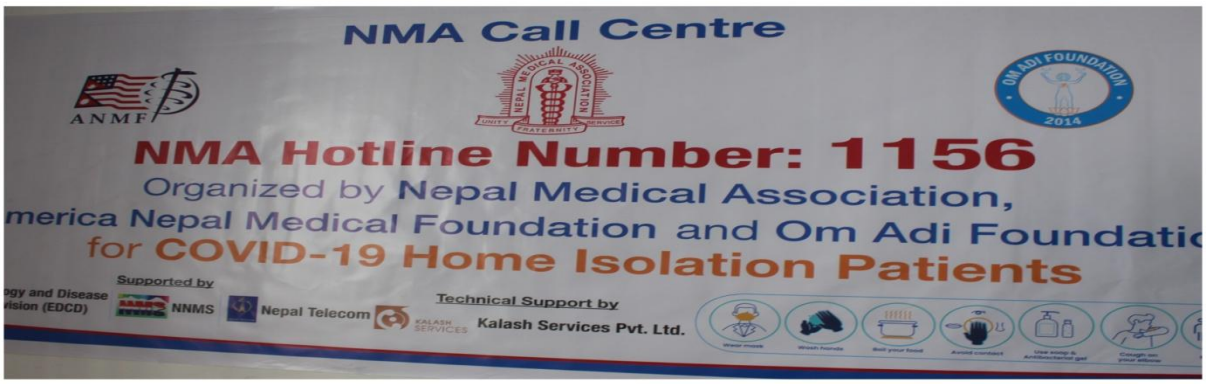
Government of Nepal
Ministry of Health and Population
Department of Health Services
Epidemiology and Disease Control Division

NMA
Nepal Medcal Association

ANMF
AMERICA NEPAL MEDICAL FOUNDATION
Advancing Healthcare in Nepal

Tele-consultation center for Home isolation patients

As the second wave of Corona Virus hit Nepal, Cases were increasing rapidly thousands of people were in home isolation. Nepal Medical Association (NMA), Epidemiology and Disease Control Division (EDCD), and America Nepal Medical Foundation (ANMF) had partnered in this project to provide a call center for tele-consultation services for home-isolated Covid-19 patients. So, various home isolated patients needed consultation because of the virus and some also needed specific consultation for example (pediatrician, gastroenterologist). The center has been operational since May 21st, 2021. The call center till now has received 1584 calls from patients and family members. The callers were provided with medical advice as well as counseling. So far, 114 callers were forwarded to specialist doctors and 107 callers were referred to hospitals. The tele-consultation center's hotline number is 1156 which is accessible to the general public easily. The tele-consultation center is open from 7am-8pm and has been functional for 3 months.



Financial report

(Funds Received for ANMF-US)

Name of Project	Fund assurance ($)	Date Received	Dollar rate	Nepali Rs
21ANMF004 Tele-Consultation for Home Isolation Patients	$15,385	15th June 2021	$1=Rs116.8	Rs.17,96,968

(Funds Received for Nordic Nepal Medical Society)

Name of Project	Fund assurance ($)	Date Received	Dollar rate	Nepali Rs
21ANMF004 Tele-Consultation for Home Isolation Patients	18,000 Kroner	6th June 2021	1 Kroner = Rs.13.8	Rs.2,48,557

(Expenses till now)

S.N	Headings	Price
1.	Kalash Services Pvt. Ltd (Software)	Rs.5,00,590
2.	NMA for salary	Rs.9,27,000
3.	Sagarmatha constructions (Hardware)	Rs.2,31,989
	Total	**Rs.16,59,579**

(Funds left)

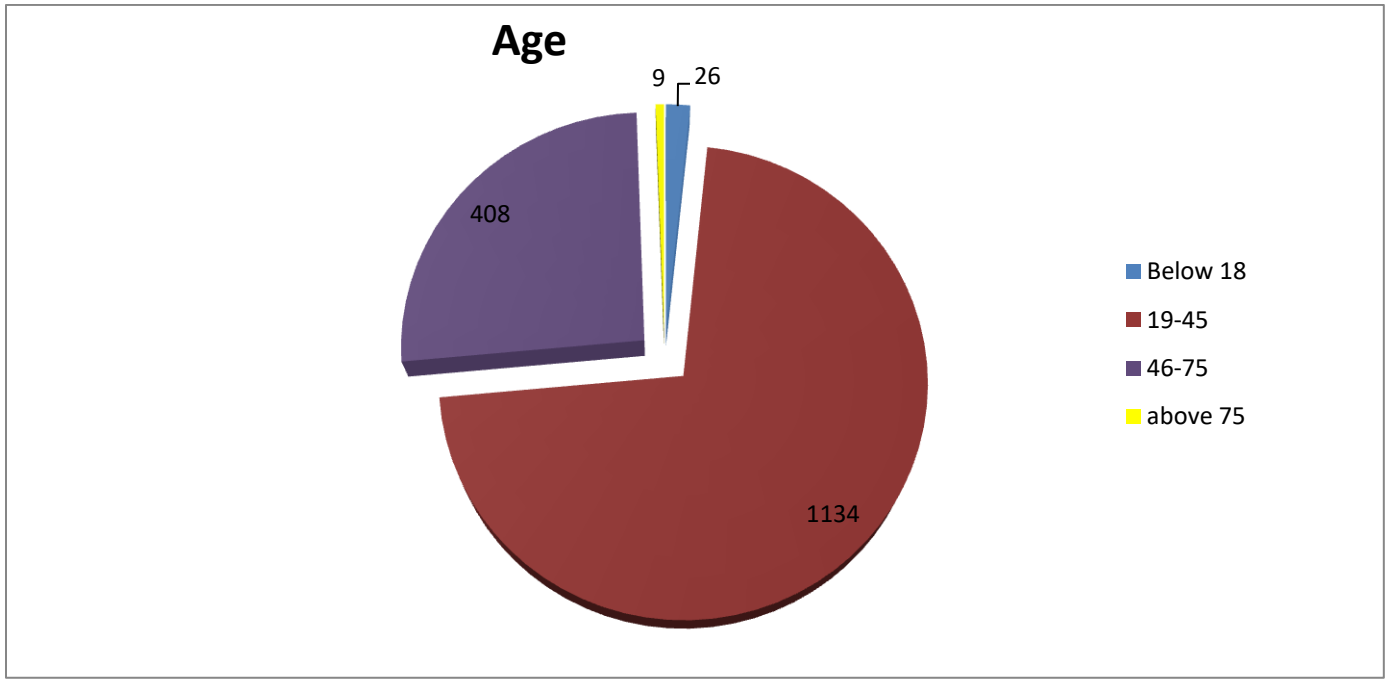
Project	Funds received	Funds spent	Funds surplus	**Actual funds left**
NMA tele-consultation center	Rs. 20,45,525	Rs.16,59,579	Rs. 3,85,946	***Rs.2,48,557 ($ 2088.7)**

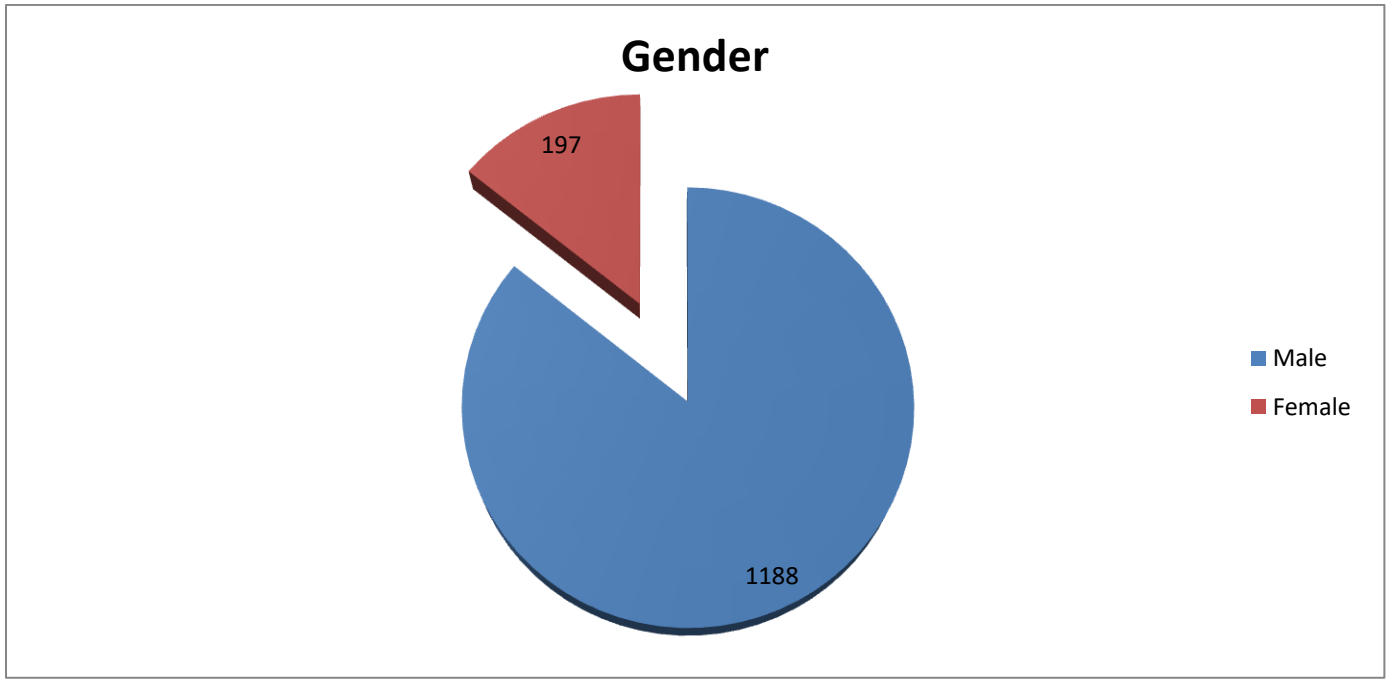
**(Note: Rs. 1,37,389 funds left from this project has been used in bringing the 3rd Oxygen plant)*

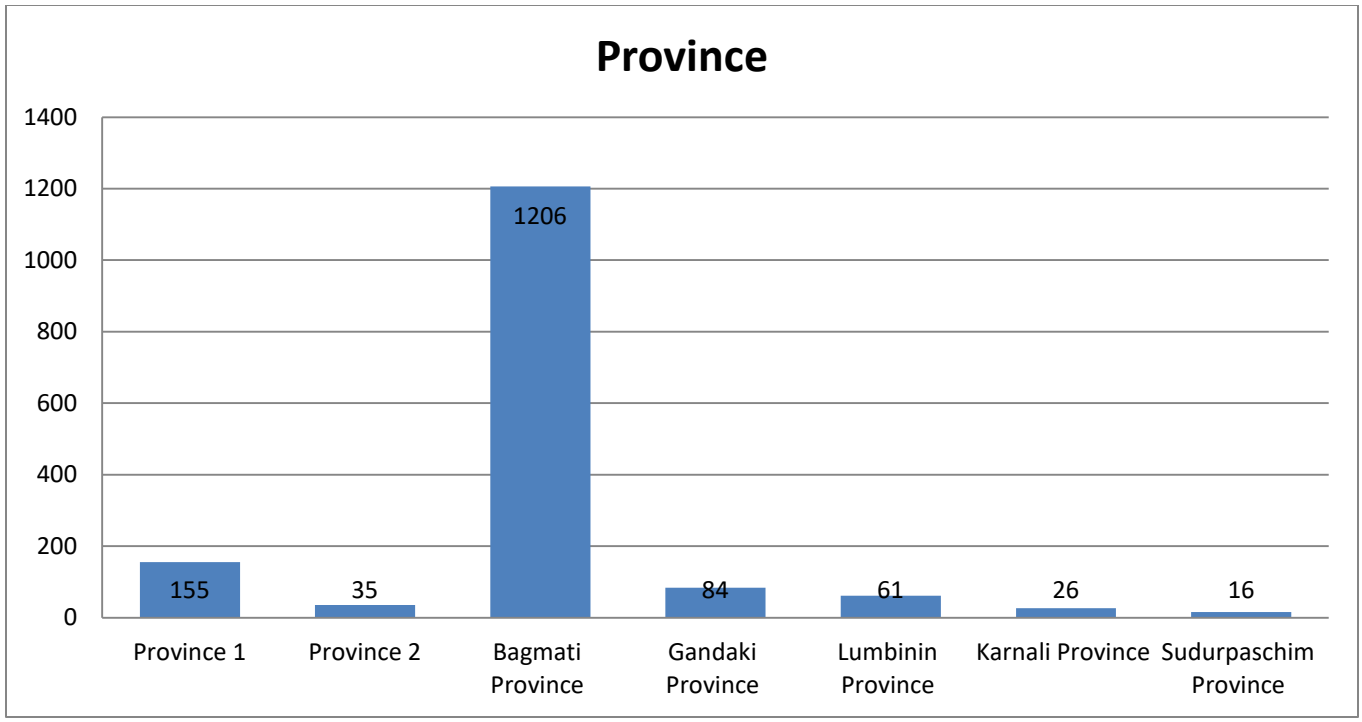
Tele-consultation for Home isolation patients

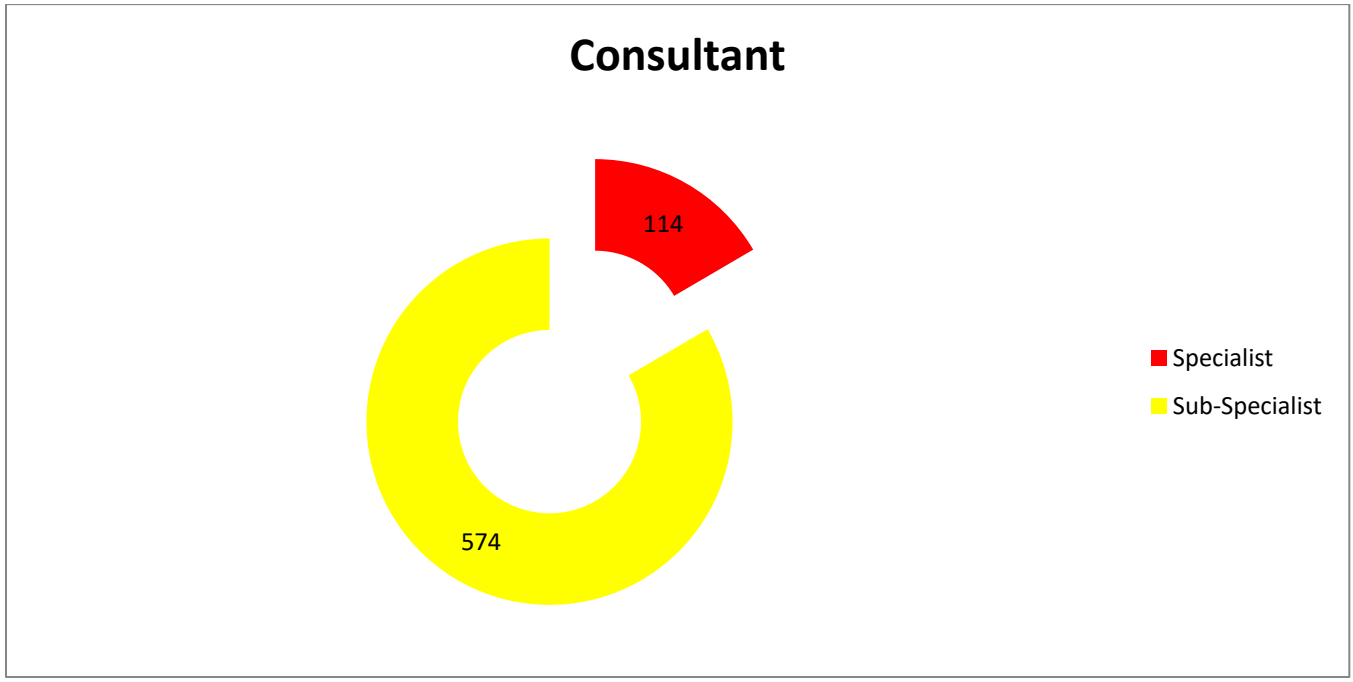
Data till 25th July

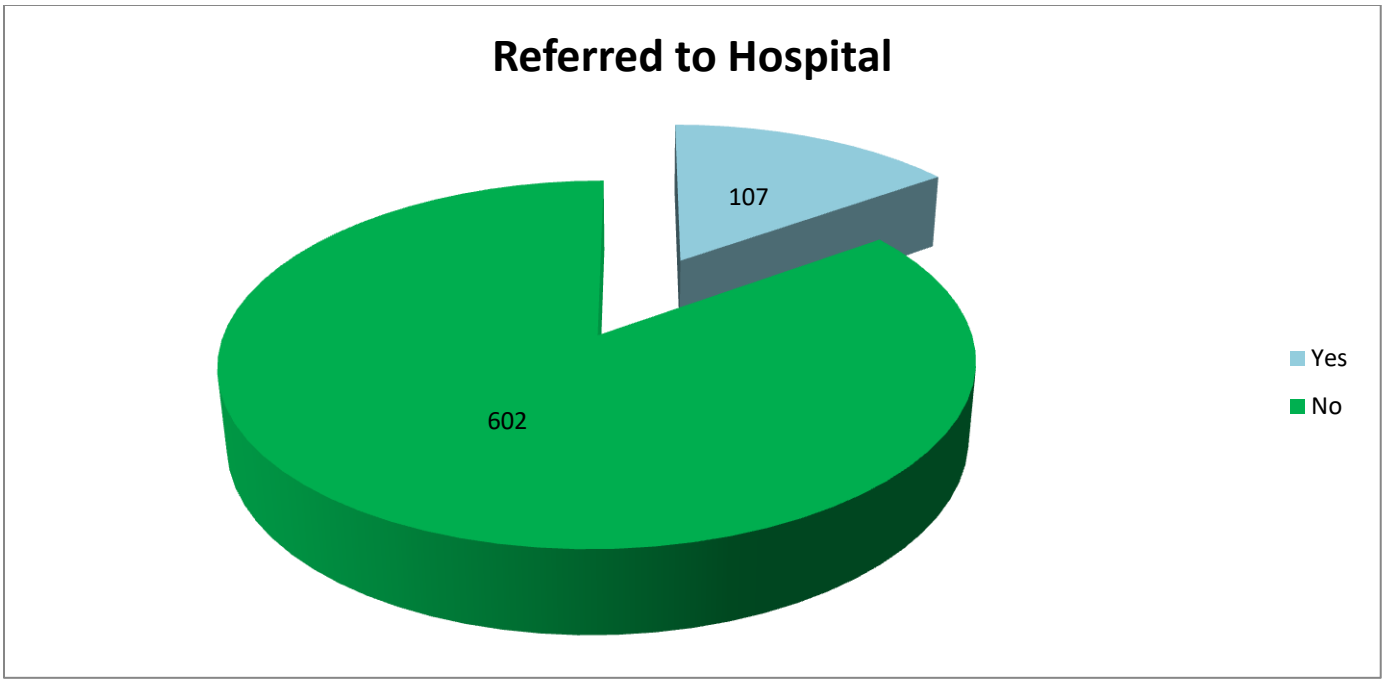
(1584 calls attended)






Province
1400
1200
1000
800
600
400
200
0
155
35
1206
84
61
26
16
Province 1
Province 2
Bagmati Province
Gandaki Province
Lumbinin Province
Karnali Province
Sudurpaschim Province


Consultant
114
574
Specialist
Sub-Specialist


Referred to Hospital
107
602
Yes
No