

# ANMF Grant Application

Tuesday, May 30, 2023 23:43

## Organization Information

**Organization Name** Nepal Medical Association

**Street Address**

**City/Town/Village** Kathmandu

**District** Kathmandu

**Website**

**Social Welfare Council (SWC)** Registered

**Organization Director** Dr.Anil Karki

**Contact Person** Milan Khanal

**Title** Administration head

## Organization Mission

NMA stands up for doctors individually and collectively on a wide range of employment issues and is recognized both nationally and locally.

## Organization Description

NMA has been actively involved in the development of medical science and acts as a bridge between the government and medical professionals. The organization has been instrumental in publishing a medical journal

on a monthly basis and organizing scientific sessions to keep medical professionals up-to-date with the latest advances in medical science. Additionally, NMA has contributed significantly to improving the health situation in the country by working for the common interests of the medical profession.

## Population Served

## Project Information

**Project Title** Aasha workshop for Doctors and Healthcare professional

**Project Location** Kathmandu

**Total Project Budget** \$21360

**Grant Request** \$21360

**Conversion Rate** \$1= Rs. 132.26

**Project Start Date** July 2023

**Project Duration** 6 months

### **Project Summary**

Aasha is a workshop project that focuses to enhance the personal effectiveness of doctors and health care professionals by improving communication skills, self-esteem, time management, conflict management leadership, and problem-solving skills to increase patient satisfaction. With a target of 50 participants in each batch and an expenditure of NPR 250,000 (plus VAT), covering a full day of training with written action plans and training materials, this project is designed to create more productive and passionate healthcare professionals.

### **Project goals**

goals

1) To enhance communication skills

challenge: Struggle to communicate effectively with seniors Doctors and patients

overcome the challenge: Listen, Observe, and Communicate well through improved communication skills

how to evaluate success: Review, responses, and feedback from patients and employees

2) To develop effective conflict management and Decision making

challenges: Struggle to manage conflict

overcome challenges: increase intersectoral group activities for HCP and Patient satisfaction with empathetic Communication

how to evaluate: Practices can solicit feedback in a variety of ways: phone surveys, written surveys, focus

groups, or personal interviews of both HCPs and Patients.

3) To enhance the personal effectiveness and self-esteem of Doctors and HCPs

Challenge: anger or feeling frustrated by the difficulty in communicating with or listening to others, struggling with interpersonal difficulties

overcome challenges: increase IR Among Peer and Colleague

how to evaluate: analysis of daily events and reporting

### **Why project is needed**

This project's main focus is to increase patient satisfaction and reduce sentinel events, miscommunication, and mishaps. With increasing demand, patient dissatisfaction can lead to decreased patient loyalty, reduced clinical outcomes, and medical malpractice suits. There are many spates of attacks seen in recent months on doctors. One of the recent incidents occurred at the end of August when a 22-year-old woman died after a cesarean section in a community hospital in the town of Dhulikhel where the relatives vandalized the hospital and assaulted healthcare professionals, including doctors on duty. Thus, this can be handled by the use of various goals of the project as mentioned above as such to reduce and eliminate such events.